

12-MONTHS HARDWARE, 90-DAY SOFTWARE SUPPORT

Daqscribe warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The standard warranty term is **12-months beginning on the date of shipment**, as further described below.

This standard warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Daqscribe, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by Daqscribe.

This standard warranty does not cover any items that are in one or more of the following categories: external devices (except as specifically noted); accessories or parts added to a Daqscribe system after the system is shipped from Daqscribe; accessories or parts added to a Daqscribe system through a Daqscribe systems integration partner or value-added reseller; accessories or parts that are not installed in the Daqscribe facility. Daqscribe branded monitors, keyboards, and mice or ones included in Daqscribe's standard price list are covered under this standard warranty; all other monitors, keyboards, and mice are not covered.

During the 12-month period, Daqscribe will repair or replace products returned to Daqscribe's facility. To request standard warranty service, you must contact Daqscribe tech support (support@daqscribe.com) within the standard warranty period. If a repair service is required, Daqscribe will issue a **Return Material Authorization (RMA)** number. You must ship the products back to Daqscribe in their original or equivalent packaging and prepay shipping charges. Daqscribe will not accept the risk of loss or damage during shipment. You accept full responsibility for your software and data on the returned system. Daqscribe is not required to advise or remind you of appropriate backup and other procedures.

Daqscribe will ship the repaired or replacement products to you 'freight prepaid' to an address in the continental United States, where applicable. Shipments to locations outside of the continental United States will be made 'freight collect'. Daqscribe will not cover import and export tax, duty, or associated fees.

Daqscribe will provide software support and updates (when available) as part of its standard warranty coverage on its systems for up to a period of **90-days from shipment to the customer**. Software updates can be delivered through an authorized reseller, an authorized repair center, or to end-user by drive media or remote file transfer.